



# Fire Brigades Union National Learning Centre



## Level 2 Certificate in Understanding Behaviour that Challenges

### Course Content:

This qualification aims to explore possible causes which could explain why people behave as they do, helping you to develop your understanding and deal with these situations in an appropriate way. You will look at the impact and possible justification for these behaviours, considering what the root cause could be. This course will equip you with pro-active strategies to support positive behaviour.

**Unit 1** - Understand behaviour that challenges

**Unit 2** - Understand how to support positive behaviour

**Unit 3** - Understand the importance of effective communication and the management of behaviour that challenges

**Unit 4** - Understand the role of reflection and support for those involved in incidents of behaviour that challenges

### Completing the Course

The certificate consists of 4 units normally taking up to eight to twelve weeks to complete and there is no need to attend a college to gain the qualification. The learning materials contain the knowledge needed to meet the assessment requirements of the course and activities allow you to practice your skills and test your learning.

Assessments are based on a combination of knowledge and skills learned on the programme. You must complete the assessments, within the agreed timescales and submit these for marking by our team of qualified tutors. Your tutor will provide feedback, advice and guidance to ensure you can complete the course. Upon successful completion of both unit assessments you will be awarded the Level 2 Certificate in Understanding Behaviour that Challenges.

### Course Costs

There are no fees for this course as the Fire Brigades Union Learning Centre has secured funding with our Learning Partners. Please ensure that when you enrol on this course you are committed to completing the programme of study within the allocated timescales. Should you not complete the course in full, you may be required to pay a fee to cover registration, administration fees and learning material costs. Funded places are subject to availability and are subject to the terms and conditions of our Further Education Partners.

To register your interest, please visit the FBU Education and Lifelong Learning website

<http://www.fbueducation.org>

