

Level 2 Certificate in Understanding Retail Operations

Course Content

This qualification aims to provide you with a thorough understanding of retail operations, including effective customer service, teamwork and understanding what to expect when working in the retail sector.

Course Information

- Simple enrolment and induction procedure
- Choice of online or workbook based coursework
- Fully supported by The Fire Brigades Union Learning Centre in partnership with our Further Education Partners
- Receive a recognised Level 2 qualification upon completion
- NO course fees – fully funded by the Skills Funding agency and our learning partners **Subject to Terms and Conditions*
- Consists of 4 assessments and no exams!



Course Completion

Each candidate will receive their own learning pack which includes; Learning resources, online account material and course information booklets.

Candidates will be supported by our team of fully qualified tutors to ensure that you can complete the course successfully, in the agreed timescales, and achieve your qualification.

Apply Now

To register your interest, please visit the FBU Education and Lifelong Learning website

<http://www.fbueducation.org>